

LEAH BLACK COACHING & TRAINING

Terms and Conditions Agreement (Page 1 / 2)

This is an agreement between Leah Black the “Coach” and the “Client” who is the person receiving coaching, mentoring, consultancy, workshops, talks or training off Leah Black and whom is agreeing to and signing this agreement. If this agreement can't be printed, and signed, by the Client, the Client can confirm they've read and agreed to this agreement, via email, by attaching the unfilled document to an email to leah@ecoinnersense.com, stating: “I agree to all Terms and Conditions laid out in the attached agreement”, as well as copying and completing the relevant information at the end of this agreement, highlighted in yellow.

- By signing this agreement, the Client consents to being 18 years old or above.
- As a member of EMCC, Leah Black follows the EMCC Global Code of Ethics: <https://www.globalcodeofethics.org/download-the-code/> that the Client is encouraged to read for information on coaching and mentoring ethics. If ever required, the EMCC Complaints Procedure can be found here: <https://www.emccglobal.org/leadership-development/complaints/>
- As mentoring and coaching differ, Leah Black will clearly define between them when coaching or mentoring the Client. This will be agreed with the Client verbally during a session.
- Mentoring with Leah is not supervision and therefore isn't a replacement for reflective supervision or coach supervision. Leah's mentoring is NOT 'ICF Mentor Coaching'.
- The Client is not permitted to record sessions.
- The Coach does not, normally, take session notes. It's important for the Client to keep their own notes if they wish to.
- The discounted three-month one-to-one package must be completed within 16 weeks' duration from the Client's first session.
- A minimum of six (6) Clients are required to run a group coaching, group mentoring or training programme.
- Full payment for one-to-one coaching, one-to-one mentoring, training, workshops, talks and group coaching or group mentoring sessions must be made upfront and is absolutely **NON-REFUNDABLE**. Fees and payment procedures will be clearly stated in the Client's quote and invoice.
- For training, consultancy, talks and workshops, a quote can be requested after an initial consultation is carried out.
- The Coach holds absolutely NO responsibility for the career, relationships, life, decisions or actions or the physical or psychological health of the Client.
- The Coach is not liable for ANY losses by the Client; including but not limited to loss of profit, loss of finances, loss of business, loss of property or assets or breakdown of relationships.
- The Client holds the Coach completely harmless from the consequences of any actions carried out because of anything said between the Coach and the Client. Anything the Coach says should not be taken as ultimate advice. It is the client's responsibility to make decisions and take actions for themselves and thus Leah Black the “Coach” is NOT liable for any decisions nor actions of the Client.
- The Coach is completely harmless and NOT liable for any medical, physical, mental or psychological conditions being triggered or made worse as a result of coaching & mentoring.
- If the Client has a mental health illness they should first consult a medical professional or therapist.
- Coaching & mentoring is NOT a replacement for therapy, counselling or psychological help.
- The Client can cooperate with another helping professional such as a psychotherapist at any time.
- Therapeutic practitioners involved in the Client's care must be informed by the Client of the Client's intention to work with the Coach.
- The Client represents and warrants that they are psychologically well enough to be coached and mentored and will NOT hold the Coach liable for any pre-existing medical or psychological health problems and the Client hereby receives the coaching and mentoring at their own risk.
- Sometimes mentoring and coaching aren't the right support for a Client. If the Coach feels, at any point, that a different type of support is necessary, the Coach may end the sessions with the Client and suggest that they are referred to another a service like counselling for example. In this instance a refund for unused sessions will be given.

LEAH BLACK COACHING & TRAINING

Terms and Conditions (Page 2 / 2)

- The Coach is not liable for any accidents or injuries inflicted on the Client during online or in-person eco-coaching exercises or activities. This type of coaching is carried out solely at the Client's own risk. If the Client does not feel safe undertaking an eco-coaching exercise, or activity, they must use their own judgement to go ahead with it or not. For a description of eco-coaching please visit: <https://ecoinnersense.com/eco-coaching>
- The Client should NOT contact the Coach about personal issues in-between sessions.
- The Coach adheres to GDPR regulations and confidentiality laws, as laid out in the Coach's 'Privacy Policy', and holds the Client's information in the strictest of confidence, unless release is required by law for significant reasons such as child protection and safeguarding, a Duty to Warn if a Client is a serious threat to themselves or others or reporting of illegal activity. The Coach shares basic information, as required by law, e.g. for accounting reasons.
- The Coach may share your full name and email address for reporting coaching and mentoring hours for accreditation, or renewal of accreditation, with professional coaching bodies. The two professional coaching bodies The Coach may share your name and email address with are The International Coaching Federation (ICF): <https://coachingfederation.org> and The European Mentoring and Coaching Council (EMCC): <https://www.emccglobal.org>. These professional coaching bodies may carry out an audit and contact you to confirm that you have been a client of Leah Black. By signing this agreement, you consent for this information to be shared with ICF and EMCC, for the purposes aforementioned.
- By signing this agreement, you confirm that you've read, and understood, the Coach's 'Privacy Policy' that is freely available for download, situated in the footer, on the Coach's website: <https://ecoinnersense.com>. The 'Privacy Policy' outlines how your personal data will be stored, processed, shared, retained and used.
- The Coach's Clients, and visitors to Leah Black's website, do not have permission to copy, share, duplicate or disseminate the Coach's resources, activities, worksheets, wording in any documents or website, coaching and training content.
- The Client agrees not to use or share the Coach's intellectual property or materials with others.
- In circumstances beyond control e.g. sickness, the Client and the Coach may cancel a session by providing a minimum of 3-hours' notice of cancellation in writing, by email, before the session is due to start. If 3-hours' notice is not given, the Client will be charged for their missed session. If the Coach cancels without 3-hours' notice the Client will receive a free session.
- The Client and the Coach agree to be on time for each of the sessions and not under the influence of mind-altering substances such as drugs, strong medication or alcohol.
- These terms and conditions may change and get updated from time to time. The Client will be informed of any changes and requested to sign an updated agreement.
- Signing this form does NOT guarantee an offer of Coaching, Mentoring, Training or Consultancy with Leah Black. To secure sessions the Client must make a payment as per the conditions laid out in the Coach's invoice.

By signing this form both parties agree to ALL Terms & Conditions

laid out in this Agreement:

Name of Coach: _____

Coach's Signature: _____

Name of Client: _____

Client's Signature: _____

Date of agreeing to and signing the "Terms & Conditions Agreement":

...../...../.....

This 'Terms & Conditions Agreement' was revised on: 25/02/2022

<https://ecoinnersense.com> - Leah Black's services are part of Inter Aramo Solutions S.L. Registered Business in Asturias, Spain.